CrediCorp

POLICY

Acceptable Use Policy

Version 1.0.1 · Effective 2026-07-09 · credicorp.co.uk/legal/

UK direct lender
Short-term business credit to limited companies & LLPs

No personal guarantee
We never ask a director to guarantee the company's borrowing

100% cost cap
Total cost of credit is capped at 100% of the amount borrowed

This Acceptable Use Policy applies to anyone who accesses credicorp.co.uk, the customer portal at my.credicorp.co.uk, the mobile app or any associated API. It sits alongside the Terms & Conditions for use of the website and the Business Loan Agreement / Revolving Credit Facility Agreement for borrowers.

1. What you may do

- Browse the public pages, read our policies, and use the calculator.
- If you have an account, sign in to your portal to manage your loan or facility, download your documents and contact us.
- Link to a public page from your own website, social media or printed material, provided the link does not imply endorsement of your product or service.
- Reproduce small amounts of content with attribution for editorial commentary or research purposes (UK fair-dealing).

2. What you must not do

- Attempt to access any account, file, system or area you are not authorised to access. This includes guessing credentials, exploiting a vulnerability, or using an account that is not yours.
- Run any automated tool (scraper, crawler, bot, headless browser) against the public site beyond well-behaved search-engine indexing (robots.txt respected; rate-limited; identifying user-agent).
- Submit data designed to disrupt or test the site without prior written authorisation (penetration tests must be coordinated with security@credicorp.co.uk).
- Use the AI assistant or any form to send unsolicited marketing, spam, abusive content, or content that infringes a third-party right.
- Reverse-engineer, decompile or copy the source code of the customer portal or the mobile app.
- Use Credicorp branding, logos or screenshots in a way that implies an affiliation that does not exist.
- Frame, mirror or systematically republish substantial parts of the site without our written permission.
- Use any of our services to commit a criminal offence under UK law, including the Computer Misuse Act 1990, the Fraud Act 2006, the Communications Act 2003, the Equality Act 2010 or the Online Safety Act 2023.

3. Account security

If you have a portal account: keep your credentials confidential, use multi-factor authentication when offered, and tell us immediately if you suspect your account has been compromised. You are responsible for activity on your account until you have notified us of a compromise.

4. Consequences

If we believe you have breached this policy we may, at our discretion: warn you, throttle your access, suspend your account, terminate any agreement, recover any costs we incur as a result, and report you to law-enforcement or to your internet-service provider. Where a borrower's agreement is suspended or terminated under this policy, the contractual consequences (including any outstanding repayment) survive.

5. Reporting abuse

If you have seen something that breaches this policy, please report it to **abuse@credicorp.co.uk**. Reports about a specific account go through our complaints process.

This policy was last reviewed in {{ updated }}. We may update it at any time; the current version applies from the moment we publish it.

About Credicorp Limited

Company: Credicorp Limited (UK)

Companies House: 16093826

ICO registration: ZC157682

Registered office: Suite Au31848, 9 Skyport Drive, Harmondsworth, West Drayton, UB7 0LB

Business: UK direct lender of short-term business credit to limited companies & LLPs

Official site: credicorp.co.uk

Independent UK business lender. Lending to companies is not a regulated credit agreement within Article 60B of the FSMA 2000 (Regulated Activities) Order 2001. No director personal guarantees; total cost of credit capped at 100% of principal. Verify this document and the company's official domains at **credicorp.co.uk/legal/**.